

5/15/20

Dear Patient:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. We are excited to announce that we can provide routine dental services again. While many things have changed, one thing has remained the same: our commitment to your safety. Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. We made the following changes to help protect our patients and staff:

- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you are in the office.
- All required paperwork need to be done prior to your appointment.
- Park your car, call, then wait in your car for us to welcome you.
- You need to wear a mask to enter the office
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- Our waiting room is temporarily closed until further notice. Only patient with appointment +1 guardian may enter the office.
- We will check your temperature before you enter the office
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the office at any one time.
- We have every patient to do a pre-rinse with 1% peroxide before entering the operatory
- Medical grade HEPA air filters, disinfectant foggers, and UV sterilizer has been added for additional safety.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at office number or visit our website at web address. Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors, and friends.

Sincerely,

Dr. Rezai and Staff